

Privacy Policy for La Calabrese Gold Coast
Last Updated: 15 October 2025

This Privacy Policy describes how La Calabrese Gold Coast ("us", "we", or "our") collects, uses, holds, and discloses personal information from users ("user", "you", or "your") of the <https://www.lacalabresegc.com.au/> website.

We are committed to protecting your privacy in accordance with the Australian Privacy Act 1988 and the Australian Privacy Principles (APPs).

1. Who We Are

La Calabrese
86 Esplanade, Surfers Paradise QLD 4217, Australia
Email: bookingslcgc@gmail.com
Phone: +61 7 4439 8106

2. Types of Information We Collect

We collect different types of information for various purposes to provide and improve our service to you.

Personal Information You Provide:

Bookings: When you make a reservation (including through third-party services linked from our Site), we may collect information such as your full name, phone number, email address, and any special requests.

Communications: If you contact us directly via email or phone, we may receive additional information such as the content of your message and/or attachments, and any other information you choose to provide.

Usage Data (Automatically Collected):

Log Files: Like most websites, we collect information that your browser sends whenever you visit our Site. This Log Data may include information such as your computer's Internet Protocol (IP) address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

Cookies: Our Site uses "cookies" to collect information and enhance your user experience. Cookies are files with a small amount of data, which may include an anonymous unique identifier. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your computer. If you choose to refuse our cookies, you may not be able to use some portions of our Site.

3. How We Use Your Information

We use the information we collect for various purposes, including to:

Process and manage your table reservations.

Respond to your inquiries and provide customer support.

Improve and personalize your experience on our Site.

Monitor the usage of our Site for internal analysis.

Comply with our legal obligations.

4. Sharing and Disclosure of Your Personal Information

We do not sell, trade, or rent your personal identification information to others. We may disclose your personal information in the following circumstances:

Third-Party Service Providers: We may use third-party companies and individuals to facilitate our business operations, such as online booking systems. These third parties have access to your personal information only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose. Please note that when you use a third-party platform to make a booking, you are also subject to their privacy policy.

Legal Requirements: We may disclose your personal information if required to do so by law or in response to valid requests by public authorities.

5. Data Security

The security of your personal information is important to us. We take reasonable steps to protect your personal information from misuse, interference, loss, and from unauthorized access, modification, or disclosure. However, please be aware that no method of transmission over the Internet or method of electronic storage is 100% secure, and we cannot guarantee its absolute security.

6. Your Privacy Rights (Australian Privacy Principles)

Under the Australian Privacy Act 1988, you have certain rights, including:

Right of Access: You can request access to the personal information we hold about you.

Right of Correction: You can request that we correct any personal information we hold about you that is inaccurate, out-of-date, incomplete, irrelevant, or misleading.

Right to Complain: You can make a complaint if you believe we have breached the Australian Privacy Principles.

To exercise any of these rights, please contact us using the details provided in Section 1.

7. Links to Other Websites

Our Site may contain links to other websites that are not operated by us (for example, our social media pages). If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

8. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Last Updated" date at the top. You are advised to review this Privacy Policy periodically for any changes.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us:

By email: bookingslsgc@gmail.com

By visiting a contact page on our website: <https://www.lacalabresegc.com.au/>

By phone: +61 7 4439 8106